

Figure 1

7 3

Document: Done

205

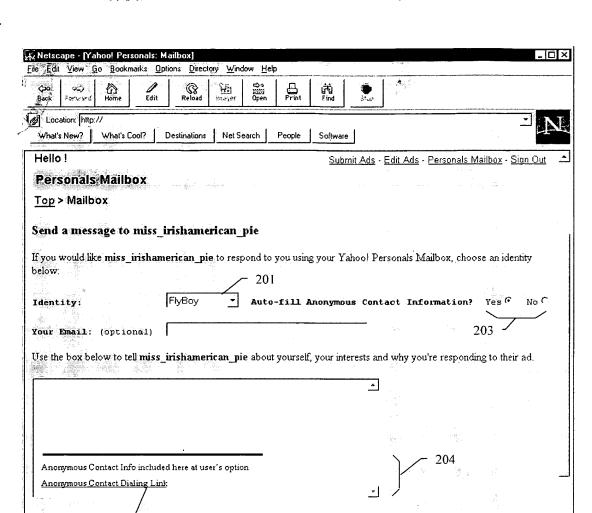


Figure 2

Send Mail

202

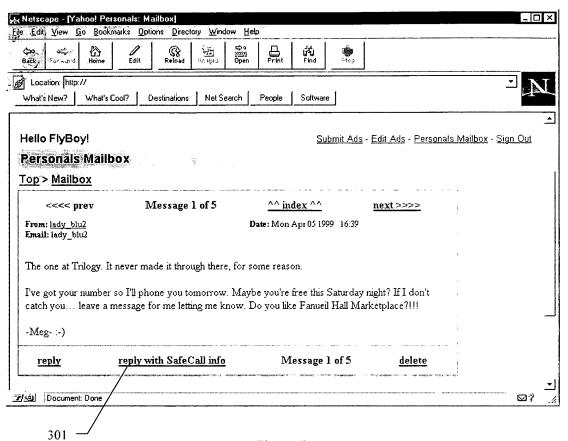


Figure 3

ClickCall.com

Web-Initiated Domestic and International Telephone Calls

Pick a language: English Espanol Frances Deutsch

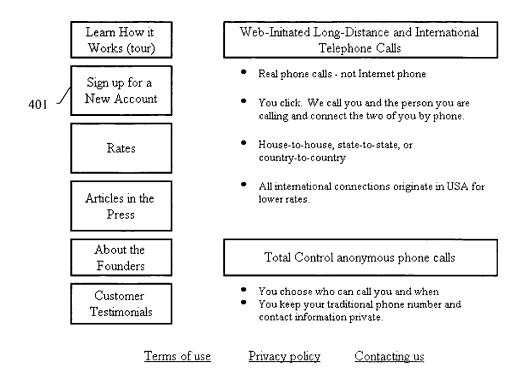


Figure 4



Account of: Mary Flirtsworth (Member #1234 3579 0100 2253)

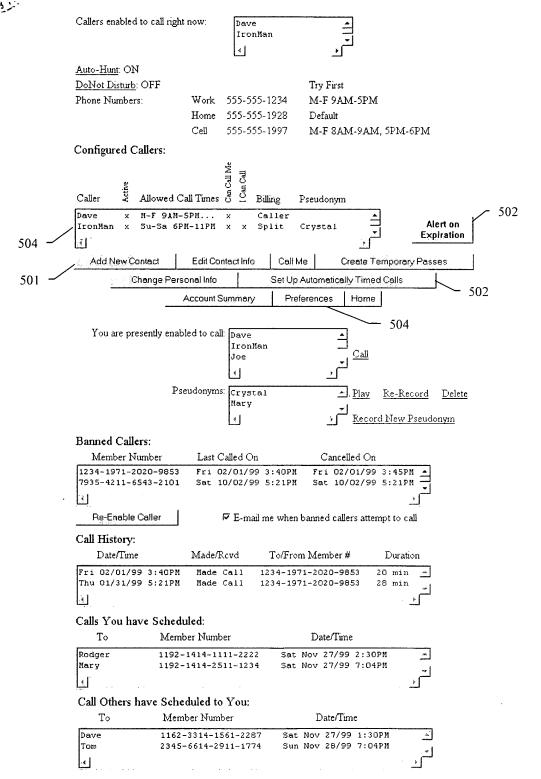


Figure 5

Caller Management

	Caller Information:		
. •	E-mail: Pers Ad Site Link Allowed Call Times Get Allowed		
	Name: Record Call #s Edit Delete Delete		
	Member # Disable Disable		
	Charge caller extra to talk to you? O Yes ® No \$/minute 606 610		
Schedule Allowed Call Reception Times and Outgoing Calls:			
	Every M Tu W Th F Sa Su Start Time End Time End Date O O O O O O O : O AMO PM thru : O AMO PM until :		
	Billing: © Caller Pays O I pay O Split billing 605		
60 ²	Add Selected Times to Allowed Call Recpetion Times Add Automatc Call(s) to Place		
	Home Return to Personals 611		

Figure 6

Acc	ount Sign-Up
Name: Re-t	E-mail:
Please choose a type of account:	701
O Free Account (Can only be used to make collect calls or receive calls from callers who pay for their calls)	O Credit Card Account (Features of free account plus can be used to accept collect calls, accept and make split-billing calls, and make toll calls)
For Credit Card Accounts Only:	
Credit Card # Credit Card Billing Address: City:	Exp. Date Month V Year V 702
Please select a four-digit PIN code:	705
Phone Verification:	
We do this to insure that only owner-approved	cified above and ask you to enter your PIN code. d phones receive provacy-protected calls from our system. If your we will be calling, select the delayed option below
O Immediate (You will be called immediately at the number you gave above as soon as you hit the "Submit" button below.)	O Delayed (After you hit the "Submit" button below, you will have one minute to log your computer off the phone line before our system calls you.)

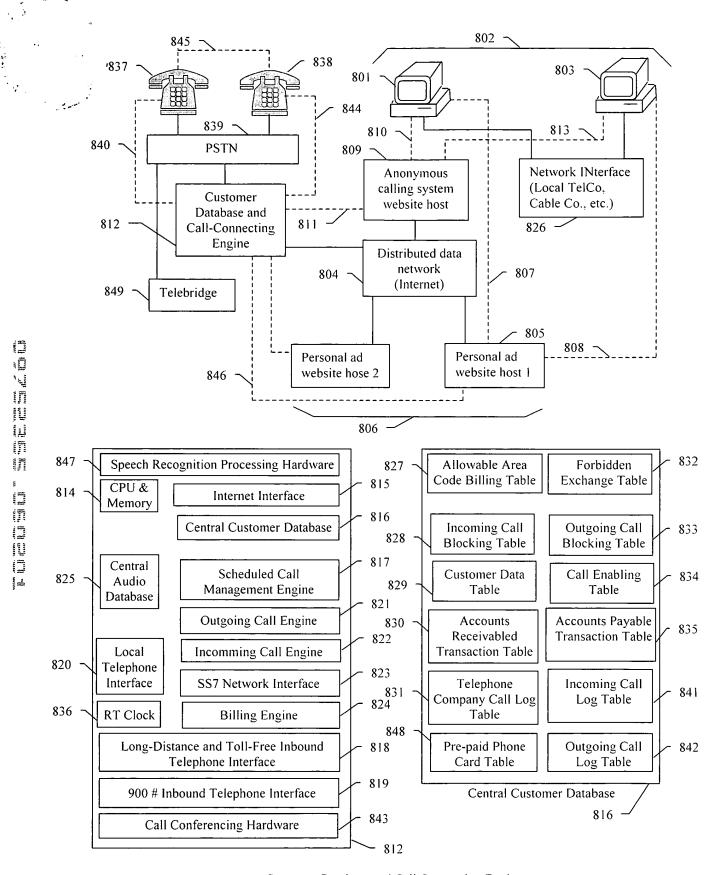
Account Sign-Up Page 2

704

Submit

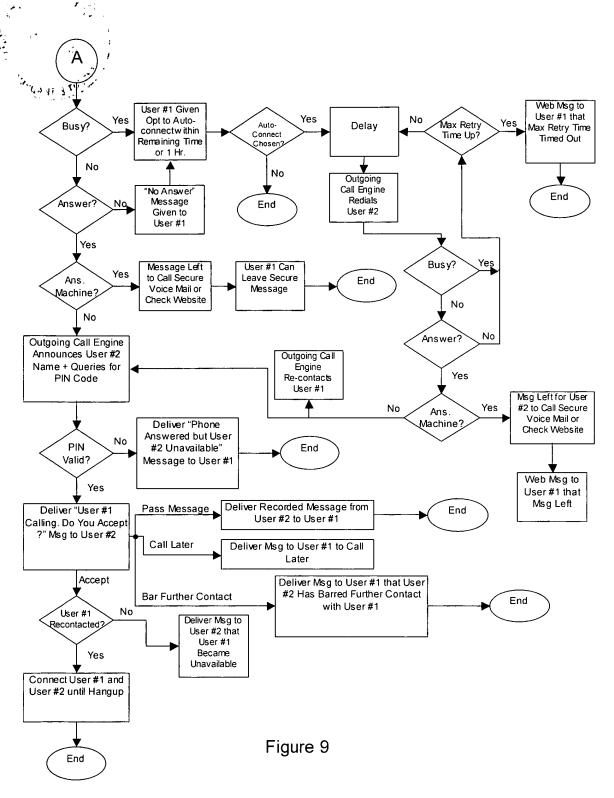
Congratulations! You are now a ClickCall member.

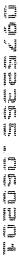
Your membership number is 9312-7509-2231-3074. The PIN code you selected is 5791. Please print this page now and keep it for your records. This information has also been e-mailed to you at the e-mail address you provided on the sign-up page.

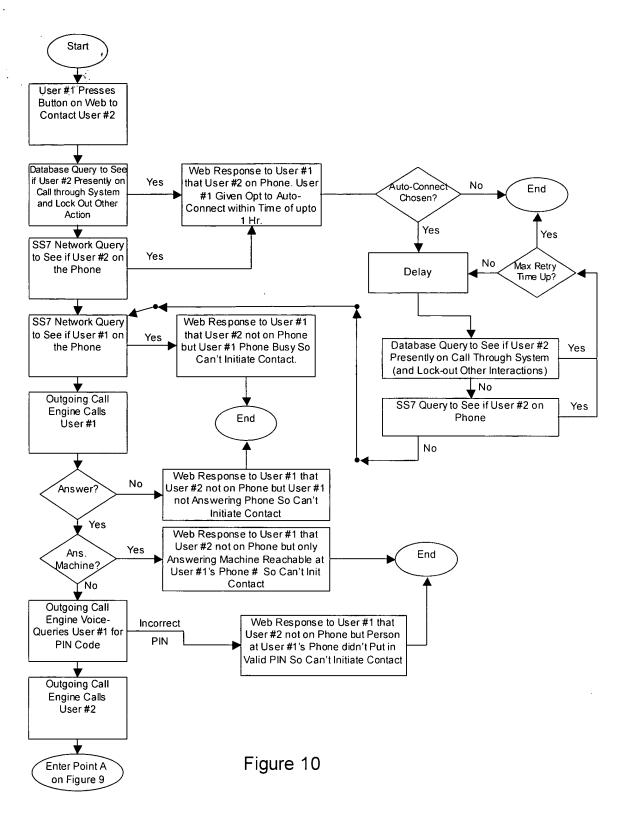


Customer Database and Call Connecting Engine

Figure 8









Call Confirmation

To place this call to *MorningStar* you must enter your PIN code to confirm that you agree to have your account charged a.15 cent connection fee plus 15 cents per minute after you are connected.

PIN code: 1234 Confirm Place Call Member #: 1152-0947-0000-1496

Remaining Time in Allowed Contact Window: 1hr 28min

Call Progress

```
8:43:21 PM Checking MorningStar phone - not busy
8:43:22 PM Calling IronMan phone - ringing
8:43:24 PM IronMan Phone - answered
8:43:31 PM IronMan PIN accepted
8:43:31 PM Calling MorningStar phone
8:43:32 PM MorningStar phone ringing
8:43:41 PM MorningStar phone answered
8:43:49 PM MorningStar PIN accepted
```

Auto Retry

Figure 11

Jane	Jane
To contact me at my SafeCall	To contact me at my SafeCall
contact number, dial	contact number, dial
1-900-555-1234	1-800-555-1234
(cost 50 cents + 50 cents/min)	
Use access code:	Use access code:
1971-2255-9191-0023	1971-9038-9428-1111
Name	Name
Phone #	Phone #
Date Met	Date Met
Where	Where
Access Code:	Access Code:
1971-2255-9191-0023	1971-9038-9428-1111
Jane	
Anonymous Contact Code:	Jane
1211-3519-3131-0000	Call me through ClickCall.com
To contact me, join SafeCall at www.SafeCall.com or by calling (800)555-1900. If you want to use SafeCall without joining, use	Use the pass phrase: "the pink dog plumited through the painting"
	I I
the 900 # instructions (over)	
Name	Name
Name Phone #	Name Phone #
Name Phone #	Nome
NamePhone #Date MetWhere	NamePhone #
Name Phone # Date Met	NamePhone #Date Met

Figure 12

Preferences

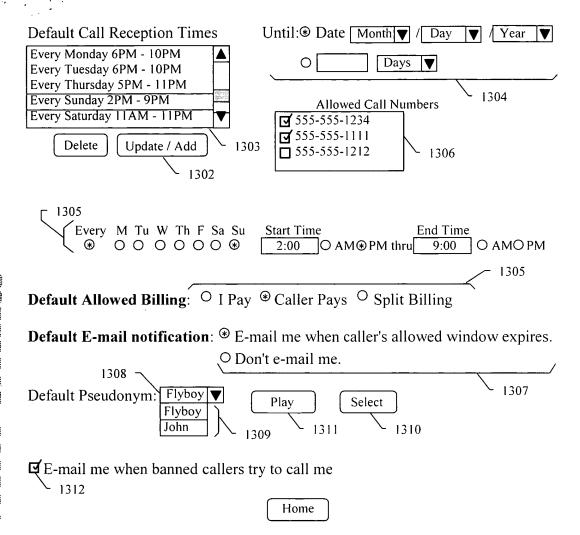


Figure 13

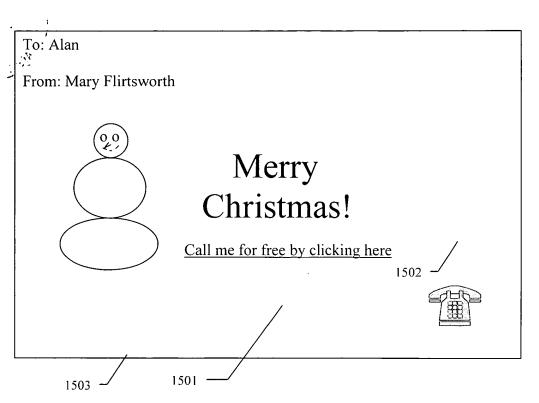


Figure 15

Long-Distance and International Calling Account Configuration

Account of: Mary Flirtsworth

Member #1234-3579-0100-2253

Type of Billing:

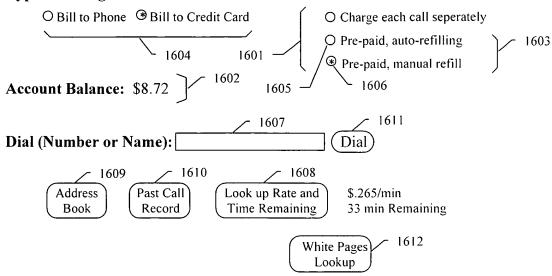


Figure 16

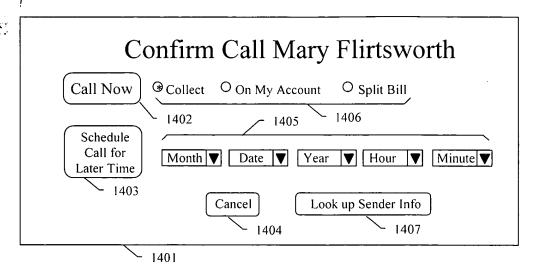


Figure 14

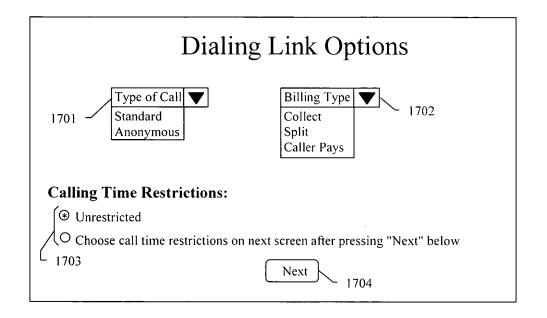
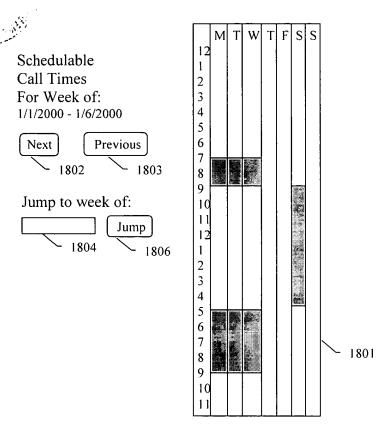


Figure 17



Callability Schedule Management



Add allowed call times one single call window or one group of call windows at a time:

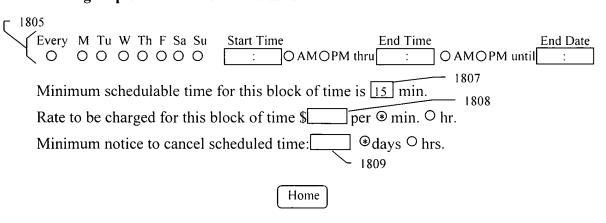
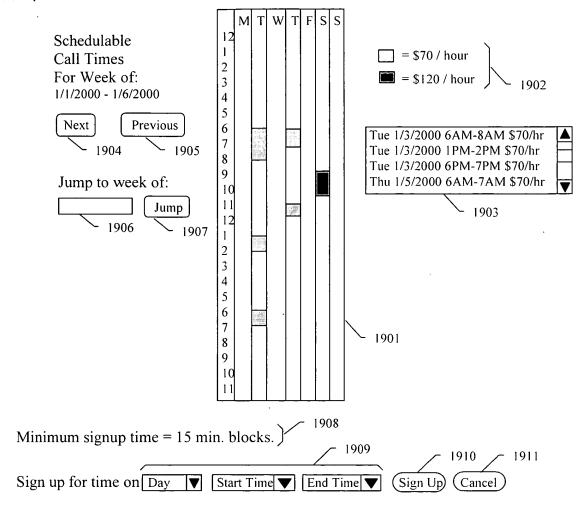


Figure 18



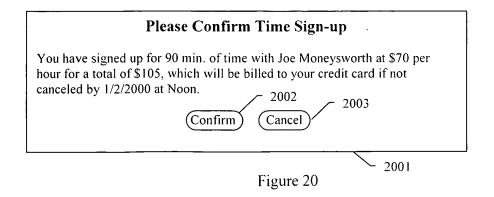
Time Sign-up

For Tax Advice services by Joe Moneysworth



Cancellation allowed up to 48 hours in advance at no charge. You will be sent an e-mail with a cancellation link in it which you can click if you wish to cancel, or you can cancel by entering the time you signed up for above and clicking the cancel button.

Figure 19



Celebrity Fund-Raising Time Auction

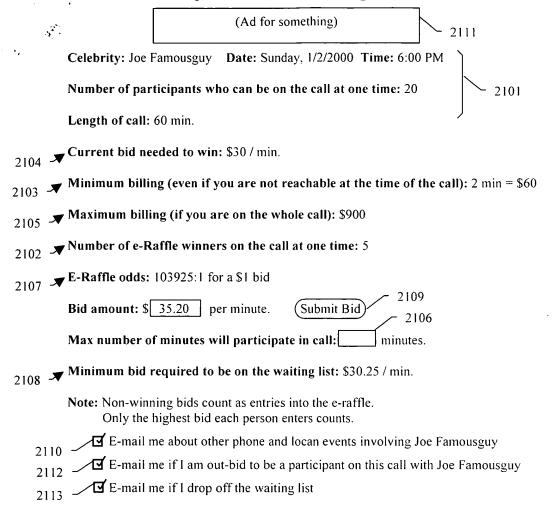
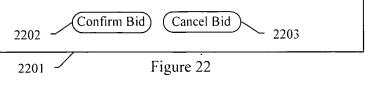


Figure 21

Time Auction Bid Confirmation

You have bid \$35.20 / minute to participate for a minimum of 2 minutes in the conference call with Joe Famousguy on 1/2/2000. At present your bid is not a winning bid, but you are on the waiting list, so your bid could become a winning bid if those who out-bid you leave the call early. Should you be called, your credit card will be charged a minimum of \$70.40 for your specified minimum of two minutes, whether you answer the phone to participate in the call or not. Your bid also counts toward the e-raffle. Your odds in the e-raffle are presently 1 in 3021. The e-raffle drawing will take place 24 hours before the call. If you are chosen from the e-raffle, you get to be on the call free from the beginning.



Time Auction Bidding Flowchart

